

# Newcastle Advisory Group

## Summary Meeting notes

5<sup>th</sup> February 2017



### What is happening with the Advisory Group?

The Advisory Group is not looking for any more members at this point.



Priority is to encourage people to use the 'drop in' opportunity each month and for advisory group members to 'drop in' to other meetings, group, forums etc. to find out what is important to people.



The 'drop in' is to try to help answer queries and gather information about what is important to people. The Advisory Group meetings will then be used to pull together the gaps, good practice and suggest action.

For allies not attending the meetings summary notes and a monthly feedback form will be used to communicate.

### Update on work of the Advisory Group:



Work with Carers Lead Officer around 'transitions' is likely to start in April.

Work with the Council to do environmental assessments for new housing & support developments is being arranged.

Contact has been made with Hospital Liaison Nurse & Health Quality Checkers group about the need for easy read information.

Better information about the Dynamic Review process is being developed.



Confirmation given that self referrals can be made to the Council's Welfare Rights Service. See links below for details.

Information for Newcastle residents is available at:

<https://www.newcastle.gov.uk/benefits-and-council-tax/welfare-rights-and-money-advice/useful-contacts#NWRS>

Information for professionals is available at:

<https://www.newcastle.gov.uk/benefits-and-council-tax/welfare-rights-and-money-advice/information-professionals-and-volunteers#consultancyline>

Information about other services and organisations offering welfare advice in Newcastle can be found here:

[https://www.newcastle.gov.uk/sites/default/files/wwwfileroot/benefits-and-council-tax/welfare-rights-and-money-advice/where\\_to\\_get\\_advice\\_december\\_2017.pdf](https://www.newcastle.gov.uk/sites/default/files/wwwfileroot/benefits-and-council-tax/welfare-rights-and-money-advice/where_to_get_advice_december_2017.pdf)



### **Discussion points at today's meeting:**

- Disability Related expenditure assessment process
- Continuing Health Care Assessment process
- Devolution, how will this affect us?
- Customer services, given the closure of local services we need to understand more about how this is affecting people.



### **Advisory Group Meetings:**

Monday 5<sup>th</sup> March

Monday 9<sup>th</sup> April

Monday 14<sup>th</sup> May

Drop in will run 12.30-1.30 on these dates.  
All meetings booked to take place at Skills for People, Jesmond, Newcastle, NE2 3AT

Please return your monthly round up form to [kirsty@inclusionnorth.org](mailto:kirsty@inclusionnorth.org)