

Protecting **businesses** and **communities** in
the North East from common cyber attacks



dpd Phishing Scam

THREAT

Fraudsters are using fake DPD messages to lure victims into a phishing scam. The messages state that the recipient has missed two attempted deliveries of a parcel, and provides instructions on how to arrange another delivery. The link then takes victims to a fraudulent website and requests a small payment. If this payment is made, victims then receive a phone call from someone purporting to be from their bank suggesting that the payment is fraudulent and they should transfer their money into what they are led to believe is a 'secure' account.

ADVICE

There is an easy way to check the email or text is safe, only emails sent from one of three DPD email addresses are genuine. These are **dpd.co.uk**, **dpdlocal.co.uk** or **dpdgroup.co.uk**.

- ☐ Your bank, or other official organisations, will never ask you to share personal or financial information over the phone, or via text or email. If you need to check that it's a genuine message, contact them directly.
- ☐ If you have received an email which you're unsure about, you can report it by forwarding it to report@phishing.gov.uk