



Learning Disabilities Primary and Secondary Health Care Charter



Useful resources

Introduction

The Charter

Getting it Right Charter

Useful resources:

Learning disabilities Observatory Improving Health and Lives

www.improvinghealthandlives.org.uk

Easy Health

www.easyhealth.org.uk

Surrey Health Action

www.surreyhealthaction.org/

NHS Photo Library

www.photolibrary.nhs.uk/

Healthcare for All / Sir Jonathan Michael 2008

www.dh.gov.uk

Death by Indifference and 74 and Counting

www.mencap.org.uk/death-by-indifference

Foundation for People with learning disabilities Good Health Care for All

www.learningdisabilities.org.uk/publications/176171/

Introduction

Primary Health Care Charter

All people with Learning Disabilities have the right to good health and equal access to healthcare.

Healthcare professionals and organisations have a duty to make reasonable adjustments to ensure equal access to primary and secondary healthcare services.

All families have the right to be supported to maintain the physical and emotional wellbeing of the individual.

Advocacy support and families will be involved in supporting an individual in making choices when the need arises.

This charter describes outcomes that should be met for people with learning disabilities when accessing primary and secondary health care services and is based on the five domains of the NHS Outcomes Framework

Introduction (cont.)

NHS Outcomes Framework wants to:

- Prevent people from dying prematurely
- Enhance Quality of life for people with long term conditions
- Help people to recover from episodes of ill health or following injury
- Ensure that people have a positive experience of care
- Treat and care for people in a safe environment and protecting them from avoidable harm.

To support these outcomes for people with a learning disability it is important that a full family health history is known

Primary Care Charter

This Primary Care Charter sets out the actions that need to be taken.

- 1** All people with a learning disability will be offered an annual health check.
- 2** All people with a learning disability will be offered other primary health checks including: Dental, Sight, Hearing & Podiatry.
- 3** All people with a learning disability following their annual health checks will be offered a person centred easy accessible health action plan including information gathered from a medical family history i.e. ischaemic heart disease
- 4** All people with a learning disability will, where appropriate, receive support and advice from the local community pharmacists.
- 5** All people with a learning disability will be included in all health promotion and health and wellbeing initiatives.
- 6** All people with a learning disability will have access to all national screening and QOF programmes and will not be removed from registers if they decline.

Primary Care Charter (cont.)

- 7** All people with a learning disability will be offered reasonable adjustment to enable equal access to health care, these may include environmental, communication needs, support, easy read/accessible information, longer appointments, quiet appointment times, fast tracking etc.
- 8** All people with a learning disability will be involved in decision making in relation to their health, this will be supported, as appropriate, by best interest decision making processes as described in the Mental Capacity Act.
- 9** All people with a learning disability will have access to the same choices and options and new initiatives as the general population such as; Telehealth, Telecare, NHS choices etc.
- 10** All staff in primary care will receive training in relation to the needs of people with learning disabilities and their family carers. This will include MCA training.
- 11** All staff in primary and secondary health care will receive training in relation to the needs of people with learning disabilities and their family carers. This will include MCA training.
- 12** People with a learning disability who are at risk of an acute hospital admission should have an up to date hospital record that is accessible and available on the NHS summary care record.

Secondary Health Care Charter

See the person, not the disability

All people with a learning disability have an equal right to healthcare.

All healthcare professionals have a duty to make reasonable adjustments to the treatment they provide to people with a learning disability.

All healthcare professionals should provide a high standard of care and treatment and value the lives of people with a learning disability.

For guidance on implementing this pledge, please visit www.mencap.org.uk/gettingitright



Getting it Right Charter

By implementing this charter, we pledge to:

- 1** Make sure that hospital passports are available and used.
- 2** Make sure that all our staff understand and apply the principles of mental capacity laws.
- 3** Appoint a learning disability liaison nurse in our hospital(s).
- 4** Make sure every eligible person with a learning disability can have an annual health check.
- 5** Provide ongoing learning disability awareness training for all staff.
- 6** Listen to, respect and involve families and carers.
- 7** Provide practical support and information to families and carers.
- 8** Provide information that is accessible for people with a learning disability.
- 9** Display the Getting it right principles for everyone to see.

My Notes & Contacts:



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